

Dear Spectrum Internet Subscriber:

Charter Communications ("Charter") has received a notice from a copyright owner, or its authorized agent, that your Internet account may have been involved in the exchange of unauthorized copies of copyrighted material (e.g., music, movies, or software).

To view the Digital Millennium Copyright Act ("DMCA") notice that Charter received from the copyright holder or its agent, which includes the specific allegation, or to view any other recent DMCA notices on this account, please visit <https://notices.charter.com>. You will be prompted to login using your Charter account number and the reference number listed in the subject line of this email, following the date.

The DMCA permits copyright owners to notify Charter if they believe that a Charter customer has infringed their work(s). When Charter receives a notice from a copyright owner, Charter will notify the identified customer of the alleged infringement by providing them a copy of the notice. As required by law, Charter may determine that the customer is a repeat copyright infringer and reserves the right to suspend or terminate the accounts of repeat copyright infringers.

Please consider the following when reviewing this notice:

- Charter has received this notice from the copyright holder or its agent and is not responsible for the content of any notice.
- Any settlement offers contained in the notice come directly from the copyright holder or its agent, not from Charter.
- Charter cannot advise you on whether to accept any offers contained in the notice; you may want to consult your own legal advisors before acting.
- If you contact the copyright holder or its agent directly, they will have your contact information and may contact you with requests, offers or demands.
- Charter has not disclosed your name or contact information to the copyright holder or its agent as a result of this notice.

It is possible that this activity has occurred without your permission or knowledge by an unauthorized user, a minor who may not fully understand the copyright laws, or even as a result of a computer virus. However, as the named subscriber on the account, you may be held responsible for any misuse of your account. Please be aware that using Charter's service to engage in any form of copyright infringement is expressly prohibited by Charter's Acceptable Use Policy and that repeat copyright infringement, or violations of any other Charter policy, may result in the suspension or termination of your service. You may view Charter's rules and policies, including Charter's Acceptable Use Policy, at <https://www.spectrum.com/browse/content/policies-comm-acceptable-use>

We ask that you take immediate action to stop the exchange of any infringing material. For additional information regarding copyright infringement and for a list of frequently asked questions, please visit <http://www.spectrum.net/support/general/copyright-infringement-topics/>.

If you have questions about this notice, you may contact us at **(866) 229-7286**. Representatives will be available to take your call Monday through Friday 8am - 8pm, Saturday and Sunday 8am - 5pm (CST).

Sincerely,

Charter Communications Subscriber Services Security Team
<http://www.spectrum.net/security>