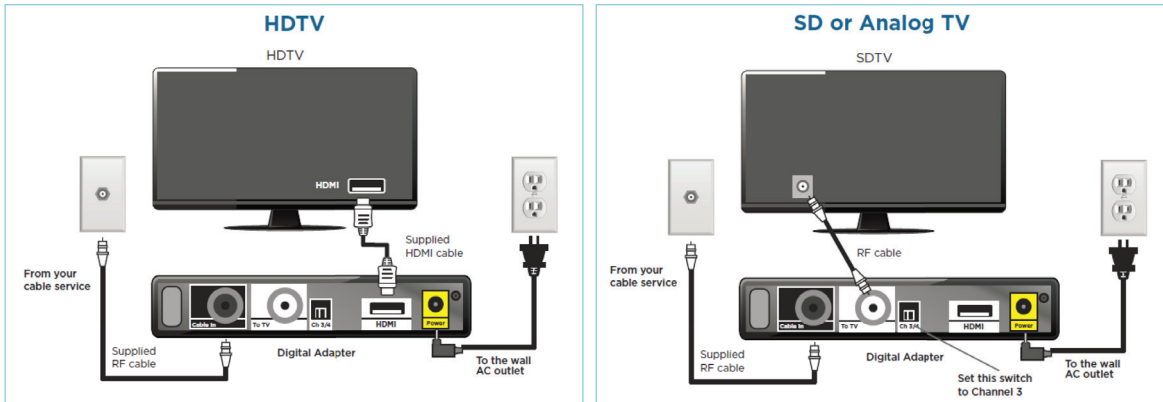


You will need the following:

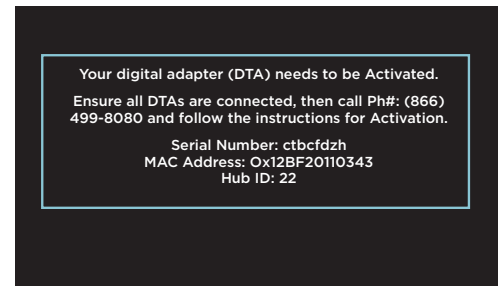
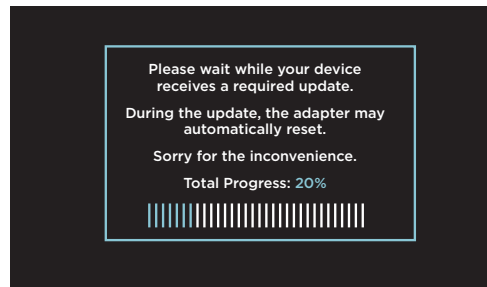
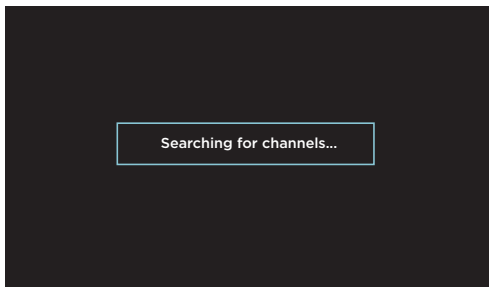
- The DTA, DTA serial number and 16-digit account number provided by your property manager.
- DTA Serial # _____ Charter Account # _____

The phone number to call and activate the DTA is: **1-844-884-6402**. *Note: Disregard the phone number on your TV screen.*

Step 1: Connect the DTA to your TV and cable outlet.



Step 2: The DTA boot-up process will begin.



- The DTA green light will turn on and your TV screen will display the message “Searching for channels.” (This could take up to 15 minutes.)
- When the progress bar on the TV screen gets to 100%, TV service will turn on if the DTA is active.
- If TV service does not turn on, your TV screen will display a message that the DTA needs to be activated (see step 3). Note, disregard the number on your TV screen.

Step 3: Dial the DTA activation number: **1-844-884-6402**.

- NOTE: DISREGARD THE PHONE NUMBER ON YOUR TV SCREEN.
- You will need your **16-digit Charter account number** that was provided by your property manager with your DTA.
- At the prompt, enter the 16-digit Charter account number.
- Follow the instructions from the recording in order to complete the activation process.
 - If the DTA does not activate, please enter * when prompted and you will be directed to a Charter Representative.