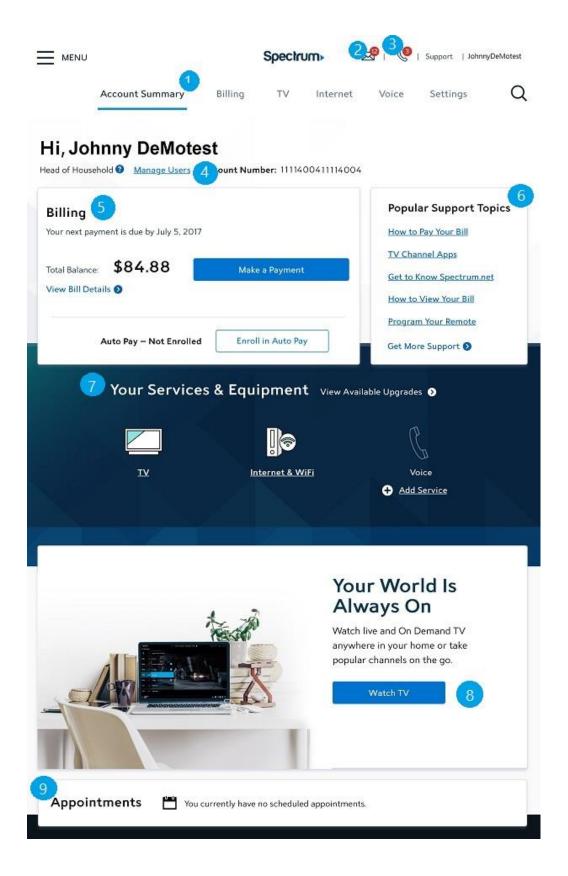
Account Summary



- 1. **Account Summary:** View account information, pay your bill and get support for your Spectrum services.
- 2. **Email:** Access your Spectrum email account to view your messages or send a new email. Spectrum email is available only to Spectrum Internet customers. The Email icon will only display at the top of your screen if you have an active Spectrum email account. <u>Learn more</u> about creating a Spectrum email.
- 3. **Voice Online Manager:** Check your voicemail and manage your Spectrum Voice features online. Voice Online Manage is available only to Spectrum Voice customers. If you don't subscribe to Spectrum Voice, the telephone icon won't display at the top of your screen.
- 4. **Manage Users:** Head of Household or Admin users can view or change a user's account settings, permissions and communication preferences. <u>Learn more</u> about user roles and permissions.
- 5. **Billing:** Head of Household or Admin users can view their balance due and statement details. Standard users don't have access to billing information.
- 6. **Popular Support Topics:** View support information for Spectrum services. Select **Get More Support** to visit the full the Support section of Spectrum.net.
- 7. **Your Services & Equipment:** Find information about your Spectrum TV, Internet and Voice services and equipment. You can also view available upgrades and add a new line of service to your account.
- 8. **Watch TV:** You'll be directed to SpectrumTV.com, where you can watch all of your favorite programming on right on your computer.
- 9. **Appointments:** If you have an upcoming service or installation visit, you'll see schedule information at the top of the Account Summary page below your username and account number. Depending on the type of appointment you have scheduled, you may be able to cancel or reschedule. <u>Learn more</u> about managing your appointments.