Setting Up Spectrum Voice, Internet and WiFi

1. **Connect the coax cable**
   1. Connect one end of the coax cable to the cable wall outlet and the other end to the modem.
   2. If a Spectrum receiver is connected to the cable wall outlet, see the instructions below.
   Not all cables will be used during installation.

2. **Connect the power cord**
   1. Plug the power cord into the modem, then plug the other end into an electrical outlet.
   2. After you plug in the modem, wait for it to connect to the network (about 2 to 5 minutes) before proceeding to the next step.

3. **Connect the modem to your phone**
   1. Connect one end of the phone cord to your phone and the other end to port 1 on the modem.
   2. Make sure your phone is plugged into an electrical outlet.

4. **Connect the modem to the WiFi router**
   1. Connect one end of the Ethernet cable to the modem, and the other end to the yellow internet port on the WiFi router.

5. **Plug in the WiFi router**
   1. Plug the power cord into the router, then plug the other end into an electrical outlet.
   2. Wait for the WiFi light on the front panel of the router to turn on. If no light turns on, press the Power ON/OFF button on the rear panel of the router.

6. **Connect a wireless device to the WiFi router**
   1. Make sure your WiFi is turned on, then open the WiFi connections on your device.
   2. Select the unique network name (SSID) printed on the WiFi router and on the enclosed stickers. If you see the name ending in “5G,” your device is 5 GHz capable. Connecting to the “5G” network may provide a better experience.
   3. Enter the password printed on the WiFi router. This password is also printed on the stickers included with the router.
   4. Follow steps A-C to connect other devices.

7. **Activate the modem**
   1. Choose from two ways to start your service:
      - Use your smartphone to go to activate.spectrum.net.
      - On your computer, browse to activate.spectrum.net.
   2. Please restart the WiFi router after activation is complete.

**Tips**

To get the best WiFi coverage, place the WiFi router in a central location in your home. Also, avoid placing the device in the basement, a desk drawer or other enclosed area, as this can affect your signal strength.

Place the WiFi router away from household electronics like baby monitors, microwaves and wireless headsets. These can sometimes interfere with your signal.

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If your Spectrum receiver is connected to a cable wall outlet

1. Disconnect the Spectrum receiver’s coax cable from the wall outlet. Connect one end of the short coax cable to the outlet in the wall, and the other end to the side of the splitter with the single connection (IN).
2. Connect one end of the Spectrum receiver’s coax cable to one of the (OUT) connectors on the splitter. Make sure the other end is connected to your Spectrum receiver.
3. Connect one end of the long coax cable to the other (OUT) connector on the splitter and the other end to the modem.

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Need more help?

spectrum.net/selfinstall
(855) 632-7020