

SPECTRUM BUSINESS™ VOICE STAR (*) CODES



Certain features of Spectrum Business™ Voice can be easily and quickly enabled via a star (*) code that must be entered to enable (and in some cases disable) the feature.¹

¹Features activation using the voice portal is required before the star codes will work.

Feature Name	*Code	Functionality
Incoming Calls		
Anonymous Call Rejection	*77; *87	*77 enables the feature; *87 disables the feature
Call Forwarding Always	*72; *73	*72 enables the feature; *73 disables the feature
Call Forwarding Busy	*90; *91	*90 enables the feature; *91 disables the feature
Call Forwarding No Answer	*92; *93	*92 enables the feature; *93 disables the feature
Call Waiting Cancel (per call)	*70 to block per call	Dial *70 to block call waiting on a per-call basis
Call Pickup	*59	Dial *59 to pick up the line ringing in
Do Not Disturb (DND)	*60/*61	*60 enables the feature; *61 disables the feature
Selective Call Rejection	*60; *80	Blocks numbers on a predefined list from ringing to user
Voicemail	*98	Messages from incoming callers
Outgoing Calls		
Call Return	*69	Dial *69 to quickly return a call without manually dialing the number
Speed Dial (1-digit codes)	*74	Dial *74 + speed dial key (up to eight frequently dialed numbers can be stored with keys 2-9)
Caller ID Blocking	*67 to block per call	Dial *67 + outbound phone number to change the status to "Private" for the duration of the call (i.e., calling name and number will not appear in the Caller ID information)
Caller ID Unblocking	*82 to unblock and resume	Restores (on a per-call basis) the Caller ID information when user makes a call (applies to customers who have requested "Privacy" only)
Business Group Lines		
Call Hold	Flash + *52 (hold) ; Off hook + *53 release call hold)	*52 enables the feature; *53 disables the feature
Call Park and Retrieve	*55 + to park on your line; *56 to retrieve from your line	Park and retrieve functionality is available to lines within a Business Group (indicate which lines on order)
Directed Call Pickup	*58 + ext.	Answer a call ringing on another line in the Business Group using *58 + extension of the phone whose call you are trying to answer

For additional information, refer to articles on SpectrumBusiness.net/support and enter your zip code.