Setting Up Spectrum Voice Service

1. Connect the coax cable
   - Connect one end of the coax cable to the cable wall outlet and the other end to the modem.
   - **If a Spectrum Receiver is connected to the cable wall outlet, see the instructions below.**
   - Not all cables will be used during installation.

2. Connect the power cord
   - Plug the power cord into the modem, then plug the other end into an electrical outlet.
   - After you plug in the modem, wait for it to connect to the network (indicated by a solid “Online” status light) before proceeding to the next step.

3. Connect the modem to your phone
   - Connect one end of the phone cord to your phone and the other end to port 1 on the modem.
   - Make sure your phone is plugged in to an electrical outlet.

4. Activate the modem
   - Choose from two ways to start your service:
     - Use your smartphone to go to activate.spectrum.net.
     - On your computer, browse to activate.spectrum.net.

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If your Spectrum Receiver is connected to a cable wall outlet

1. Disconnect the Spectrum Receiver’s coax cable from the wall outlet. Connect one end of the short coax cable to the outlet in the wall and the other end to the side of the splitter with the single connection (IN).
2. Connect one end of the Spectrum Receiver’s coax cable to one of the (OUT) connectors on the splitter. Make sure the other end is connected to your Spectrum Receiver.
3. Connect one end of the long coax cable to the other (OUT) connector on the splitter and the other end to the modem.

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Need more help? spectrum.net/selfinstall (855) 632-7020
Setting Up Spectrum Internet Service

1. Connect the coax cable
   - Connect one end of the coax cable to the cable wall outlet and the other end to the modem.

2. Connect the power cord
   - Plug the power cord into the modem, then plug the other end into an electrical outlet.
   - After you plug in the modem, wait for it to connect to the network (indicated by a solid “Online” status light) before proceeding to the next step.

3. Connect the modem to your computer or WiFi router
   - Connect one end of the Ethernet cable to the modem, and the other end to your computer or the yellow internet port on the WiFi router.

4. Activate the modem
   - Choose from two ways to start your service:
     - Use your smartphone to go to activate.spectrum.net.
     - On your computer, browse to activate.spectrum.net.
   - If you have a WiFi router connected to the modem during activation, please restart the WiFi router after the modem is activated.

   ![Diagram showing connections]

   - Coax cable
   - Power cord
   - Ethernet cable
   - Computer or WiFi router

   If your Spectrum Receiver is connected to a cable wall outlet
   - Disconnect the Spectrum Receiver’s coax cable from the wall outlet. Connect one end of the short coax cable to the outlet in the wall, and the other end to the side of the splitter with the single connection (IN).
   - Connect one end of the Spectrum Receiver’s coax cable to one of the (OUT) connectors on the splitter. Make sure the other end is connected to your Spectrum Receiver.
   - Connect one end of the long coax cable to the other (OUT) connector on the splitter and the other end to the modem.
   - Continue setup at step 2.

Need more help? spectrum.net/selfinstall
(855) 632-7020
Setting Up Spectrum Internet and Voice Services

1. Connect the coax cable
   - Connect one end of the coax cable to the cable wall outlet and the other end to the modem.

2. Connect the power cord
   - Plug the power cord into the modem, then plug the other end into an electrical outlet.
   - After you plug in the modem, wait for it to connect to the network (indicated by a solid “Online” status light) before proceeding to the next step.

3. Connect the modem to your phone
   - Connect one end of the phone cord to your phone and the other end to port 1 on the modem.

4. Connect the modem to your computer or WiFi router
   - Connect one end of the Ethernet cable to the modem and the other end to your computer.

5. Activate the modem
   - Choose from two ways to start your service:
     - Use your smartphone to go to activate.spectrum.net.
     - On your computer, browse to activate.spectrum.net.

If your Spectrum Receiver is connected to a cable wall outlet

- Disconnect the Spectrum Receiver’s coax cable from the wall outlet. Connect one end of the short coax cable to the outlet in the wall, and the other end to the side of the splitter with the single connection (IN).
- Connect one end of the Spectrum Receiver’s coax cable to one of the (OUT) connectors on the splitter. Make sure the other end is connected to your Spectrum Receiver.
- Connect one end of the long coax cable to the other (OUT) connector on the splitter and the other end to the modem.
- Continue setup at step 2.

Not all cables will be used during installation.

Need more help? spectrum.net/selfinstall
(855) 632-7020
Replacing the Modem

1. Remove the old modem
   - Unplug the power cord from the wall.
   - Disconnect the coax cable, Ethernet cable and phone cords (if applicable) from the old modem.
   - Set the old modem and power cord to the side for return.
   - If a Spectrum Receiver is connected to the cable wall outlet, see, the instructions below.
   - Not all cables will be used during installation.

2. Connect the new modem
   - Connect the coax cable, Ethernet cable and any phone cords that were removed in step 1 to the new modem.
   - Note: If connecting a phone cord, make sure you connect it to the same port it was connected to on the old modem. This will usually be port 1.

3. Connect the power cord
   - Plug the new power cord into the modem, then plug the other end into an electrical outlet.
   - After you plug in the modem, wait for it to connect to the network (indicated by a solid “Online” status light) before proceeding to the next step.

4. Activate the modem
   - Choose from two ways to start your service:
     - Use your smartphone to go to activate.spectrum.net.
     - On your computer, browse to activate.spectrum.net.

5. Return the old Spectrum modem
   - If the old modem was provided by Spectrum, you can return it using the box the new modem arrived in.
   - Simply remove the cardboard tray on the left side and slip the old modem into the enclosed bubble sleeve.
   - Pack the padded modem and power cord into the box, seal it and attach the enclosed shipping label.
   - To ship the package, you can drop it off at a Spectrum store or FedEx location, or call FedEx for a pickup.
   - When we receive the modem, we’ll remove it from your account.
   - If replacing existing Spectrum-issued equipment, please return the devices and cables using the enclosed shipping label. You may incur a charge if Spectrum-issued equipment isn’t returned.
Setting Up Spectrum Internet and WiFi

1. **Connect the modem**
   - Connect one end of the coax cable to the cable wall outlet and the other end to the modem.
   - Plug the power cord into the modem, then plug the other end into an electrical outlet.
   - After you plug in the modem, wait for it to connect to the network (indicated by a solid “Online” status light) before proceeding to the next step.

2. **Connect the modem and the WiFi router**
   - Connect one end of the Ethernet cable to the modem and the other end to the yellow internet port on the WiFi router.
   - Plug the power cord into the WiFi router, and then plug the other end into an electrical outlet.
   - Wait for the WiFi light on the front panel of the WiFi router to turn on. If no light turns on, press the Power ON/OFF button on the rear panel of the router.
   - Enter the password printed on the WiFi router. This password is also printed on the stickers included with the router.
   - Follow steps A-C to connect other devices.

3. **Connect a wireless device to the WiFi router**
   - Open the WiFi connections on your device.
   - Select your unique network name (SSID), which you can find on the bottom of the router and on the enclosed stickers. If you see the name ending in “5G,” the router is 5 GHz-capable. Connecting to the “5G” network may provide a better experience for streaming and video gaming. The “2G” network is recommended for devices that require a longer range.
   - Enter the password printed on the WiFi router. This password is also printed on the stickers included with the router.

4. **Activate the modem**
   - Choose from two ways to start your service:
     - Use your smartphone to go to activate.spectrum.net.
     - On your computer, browse to activate.spectrum.net.

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**Tips**

To get the best WiFi coverage, place the router in a central location in your home.

Place the router away from household electronics like baby monitors, microwaves and wireless headsets. These can sometimes interfere with your signal.

The router has a unique, pre-set WiFi network name and password. We recommend not changing your network name or password, as it may make it harder to troubleshoot.

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**If your Spectrum Receiver is connected to a cable wall outlet**

- Disconnect the Spectrum Receiver’s coax cable from the wall outlet. Connect one end of the short coax cable to the wall outlet, and the other end to the side of the splitter with the single connection (IN).
- Connect one end of the Spectrum Receiver’s coax cable to one of the (OUT) connectors on the splitter. Make sure the other end is connected to your Spectrum Receiver.
- Connect one end of the long coax cable to the other (OUT) connector on the splitter and the other end to the modem.
- Continue setup at step 2.

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**Need more help?**

[activate.spectrum.net](activate.spectrum.net)  
(855) 632-7020
Setting Up Spectrum Voice, Internet and WiFi

1. **Connect the coax cable**
   - Connect one end of the coax cable to the cable wall outlet and the other end to the modem.
   - If a Spectrum Receiver is connected to the cable wall outlet, see the instructions below.
   - Not all cables will be used during installation.

2. **Connect the power cord**
   - Plug the power cord into the modem, then plug the other end into an electrical outlet.
   - After you plug in the modem, wait for it to connect to the network (indicated by a solid “Online” status light) before proceeding to the next step.

3. **Connect the modem to your phone**
   - Connect one end of the phone cord to your phone and the other end to port 1 on the modem.

4. **Connect the modem to the WiFi router**
   - Connect one end of the Ethernet cable to the modem, and the other end to the yellow internet port on the WiFi router.

5. **Plug in the WiFi router**
   - Plug the power cord into the router, then plug the other end into an electrical outlet.
   - Wait for the WiFi light on the front panel of the router to turn on. If no light turns on, press the Power ON/OFF button on the rear panel of the router.

6. **Connect a wireless device to the WiFi router**
   - Make sure your WiFi is turned on, then open the WiFi connections on your device.
   - Select the unique network name (SSID) printed on the WiFi router and on the enclosed stickers. If you see the name ending in “5G,” your device is 5 GHz-capable. Connecting to the “5G” network may provide a better experience for streaming and video gaming. The “2G” network is recommended for devices that require a longer range.
   - Enter the password printed on the WiFi router. This password is also printed on the stickers included with the router.
   - Follow steps A-C to connect other devices.

7. **Activate the modem**
   - Choose from two ways to start your service:
     - Use your smartphone to go to activate.spectrum.net.
     - On your computer, browse to activate.spectrum.net.
   - Please restart the WiFi router after activation is complete.

**Tips**
- To get the best WiFi coverage, place the WiFi router in a central location in your home. Also, avoid placing the device in the basement, a desk drawer or other enclosed area, as this can affect your signal strength.
- Place the WiFi router away from household electronics like baby monitors, microwaves and wireless headsets. These can sometimes interfere with your signal.

**If your Spectrum Receiver is connected to a cable wall outlet**
- Disconnect the Spectrum Receiver’s coax cable from the wall outlet. Connect one end of the short coax cable to the outlet in the wall, and the other end to the side of the splitter with the single connection (IN).
- Connect one end of the Spectrum Receiver’s coax cable to one of the (OUT) connectors on the splitter. Make sure the other end is connected to your Spectrum Receiver.
- Connect one end of the long coax cable to the other (OUT) connector on the splitter and the other end to the modem.
- Continue setup at step 2.

Need more help? spectrum.net/selfinstall (855) 632-7020
Setting Up WiFi

1. Unplug the modem
   - Make sure the modem is connected and activated before installing this router.
   - Unplug the modem, and then plug it back in.
   - After you plug in the modem, wait for it to connect to the network (indicated by a solid “Online” status light) before proceeding to the next step.

2. Connect the modem and the WiFi router
   - Connect one end of the Ethernet cable to the modem, and the other end to the yellow internet port on the WiFi router.
   - Plug the power cord into the WiFi router, then plug the other end into an electrical outlet.
   - Wait for the WiFi light on the front panel of the WiFi router to turn on. If no light turns on, press the Power ON/OFF button on the rear panel of the router.

3. Connect a wireless device to the WiFi router
   - Make sure your WiFi is turned on, then open the WiFi connections on your device.
   - Select the unique network name (SSID) printed on the WiFi router and on the enclosed stickers. If you see the name ending in “5G,” your device is 5 GHz-capable. Connecting to the “5G” network may provide a better experience for streaming and video gaming. The “2G” network is recommended for devices that require a longer range.
   - Enter the password printed on the WiFi router. This password is also printed on the stickers included with the router.
   - Follow steps A-C to connect other devices.

   **Tips**
   
   To get the best WiFi coverage, place the WiFi router in a central location in your home. Also, avoid placing the device in the basement, a desk drawer or other enclosed area, as this can affect your signal strength.
   
   Place the WiFi router away from household electronics like baby monitors, microwaves and wireless headsets. These can sometimes interfere with your signal.

   - If you have a WiFi router connected to the modem during activation, please restart the WiFi router after the modem is activated.

Need more help? spectrum.net/selfinstall

(855) 632-7020
**Setting Up Spectrum TV**

**Connect your Spectrum Receiver**

1. Connect your Spectrum Receiver to your TV using either HDMI, component cables, or coax cables. For the best picture quality, connect using an HDMI cable if an HDMI connection is available on your Spectrum Receiver.

**Connect your Spectrum Receiver to your TV using either HDMI, component cables, or coax cables. For the best picture quality, connect using an HDMI cable if an HDMI connection is available on your Spectrum Receiver.**

**Connect the remote with your TV**

1. Turn on your TV and press and hold **and** for 3 seconds. **will blink twice.**

2. Enter your TV’s five-digit code using the number pad on your remote. You can find this code in your Spectrum Receiver’s manual or at spectrum.net/remotes. **will blink twice.** If it blinks only once, try the next code in the list.

3. After **blinks twice, press the TV button.** If your TV turns off, your remote has been paired successfully. If it doesn’t, return to step C and try the next code in the list.

**Activate the Spectrum Receiver**

1. Please connect all receivers before activating.

2. Make sure the receiver is turned on.

3. Choose from two ways to start your service:

   - Use your smartphone to go to activate.spectrum.net.
   - On your computer, browse to activate.spectrum.net.

**Tips**

Note: If your screen doesn’t fill the whole screen when you’re done with activation, try modifying your aspect ratio, screen resolution or disabling HD Auto Tune, all of which can be found in the Settings Menu. For more information on our HD Auto Tune feature, visit spectrum.net/hdautotune.

If replacing existing Spectrum-issued equipment, please return the devices and cables using the enclosed shipping label. You may incur a charge if Spectrum-issued equipment isn’t returned.

You can watch TV as soon as the Spectrum Receiver is activated, but it may take up to 45 minutes for everything to load. While it’s loading, the Spectrum Receiver may restart multiple times.

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**Diagram**

- **HDMI connection**
  - Connect the coax cable, HDMI cable and power cord as shown.
  - Make sure the coax cable is tight, a loose connection can interfere with your signal.
  - Select the appropriate HDMI (HDMI 1, 2, 3, etc.) connection using the INPUT or SOURCE button on your TV remote (not your Spectrum remote).

- **Component connection**
  - Connect the coax cable, component (five-color) cables and power cord as shown.

- **Coax connection**
  - Connect the two coax cables and power cord as shown.

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**Option 1**

**Option 2**

**Option 3**
Setting Up Spectrum TV

Connect your Spectrum Receiver
Connect your Spectrum Receiver to your TV using either HDMI, component cables, or coax cables. For the best picture quality, connect using an HDMI cable if an HDMI connection is available on your Spectrum Receiver.

Connect the coax cable, component (five-color) cables and power cord as shown.
Select the appropriate connection (digital receiver, RF, ANT or similar) using the INPUT or SOURCE button on your TV remote (not your Spectrum remote), then tune to channel 3 or 4 on your TV.

Component connection
High Definition Connection
Connect the coax cable, component (five-color) cables and power cord as shown.
Select the component connection using the INPUT or SOURCE button on your TV remote (not your Spectrum remote).

HDMI connection
High Definition Connection
Connect the coax cable, HDMI cable and power cord as shown. (make sure the coax cable is tight, a loose connection can interfere with your signal)
Select the appropriate HDMI (HDMI 1, 2, 3, etc.) connection using the INPUT or SOURCE button on your TV remote (not your Spectrum remote).

Coax connection
Standard Definition Connection
Connect the two coax cables and power cord as shown.
Select the appropriate connection (digital receiver, RF, ANT or similar) using the INPUT or SOURCE button on your TV remote (not your Spectrum remote), then tune to channel 3 or 4 on your TV.

Connect the Spectrum Receiver
Please connect all receivers before activating.
Make sure the receiver is turned on.
Choose from two ways to start your service:
Use your smartphone to go to activate.spectrum.net.
On your computer, browse to activate.spectrum.net.

Connect the remote with your TV
Turn on your TV and press  on the remote.
Press and hold  until  blinks twice.
Press 9, 9, 1.  will blink twice.
Press 1.  will blink twice.
Press  repeatedly until your TV turns off.  will blink each time  is pressed.
Press and then press , if your TV doesn’t turn on, press  repeatedly until the TV turns on, and then press .

Activating the Spectrum Receiver
Step 2 diagram

Tips
Note: If your screen doesn’t fill the whole screen when you’re done with activation, try modifying your aspect ratio, screen resolution or disabling HD Auto Tune, all of which can be found in the Settings Menu. For more information on our HD Auto Tune feature, visit spectrum.net/hdautotune.

If replacing existing Spectrum-issued equipment, please return the devices and cables using the enclosed shipping label. You may incur a charge if Spectrum-issued equipment isn’t returned.

You can watch TV as soon as the Spectrum Receiver is activated, but it may take up to 45 minutes for everything to load. While it’s loading, the Spectrum Receiver may restart multiple times.

Need more help?
(855) 632-7020