### Customize Your In-Home WiFi Network

Now that you have a new wireless gateway, we recommend customizing your WiFi network name (SSID) and password.

Have an existing WiFi network? Save time by using the same network name and password for your new WiFi network.

Before disconnecting an existing wireless gateway, write down your existing network name and password\*\*. Depending on which wireless gateway you have, you may have network names and passwords for 2.4 GHz and 5 GHz networks.

\*\* If you haven't customized your existing network name and password, this info may be found on a label affixed to your equipment. The network name may be listed as username or SSID, and the password may be listed as WEP, preshared key or network key.

#### **Customize Your WiFi Network**

- 1. Using the instructions and cables provided in the self-install kit, hook up and activate the new wireless gateway.
- 2. Connect a device (tablet, laptop or smartphone) to the new wireless gateway using the network name and password on the wireless gateway equipment label.
- 3. Open a browser, and then enter the IP address for the wireless gateway listed in the table below.
- 4. Sign in using the username and password on the equipment label or listed in the table below.
- 5. Follow the instructions listed below to customize your network name and password. If you customized your previous WiFi network, you can have your devices automatically connect by customizing your new network with the same network name and password.
- 6. Save your changes, and then write down your network info.

Brand	IP Address	Username	Password	Setup Instructions
Arris	http://192.168.0.1	admin	password	Select wireless tab > under security settings, edit wireless network name and preshared key or password > select apply.
Technicolor	http://192.168.0.1	admin	password	Select connection > wifi > select network name/password > select edit > edit network name/password > select apply.
Ubee	http://192.168.100.1	admin	check device label	On the top menu, select wireless > on the right menu, select primary network > enter the network name (ssid) and password (wpa preshared key) > select apply.

### Remember Your In-Home WiFi Network Info

This wireless gateway supports 2.4 GHz (broad coverage) and 5 GHz networks (faster speeds for newer devices within a closer range).

2.4 GHz WiFi Network Info	
Network Name (SSID)	
Password	
5 GHz WiFi Network Info	
Network Name (SSID)	
Password	

## Spectrum

# Choose a Location for the Wireless Gateway

### **Connect Your Devices**

If you customized your WiFi network, select your new network name, and then enter your password to get connected.

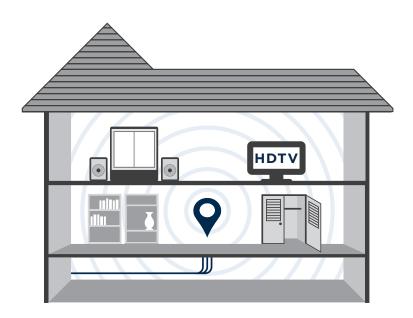
If you used your previous WiFi network info for your new WiFi network, your devices should automatically connect. If a device doesn't automatically connect to your new WiFi network, you may need to select your new network name, and then enter your new password.

For the best WiFi performance, place the wireless gateway in a central and open location.

**DO** place in a central location

**DO** place on a raised surface (like a desk)

**DO** place in an open space



**DON'T** place in a media center or closet

**DON'T** place behind a TV or on the floor

**DON'T** place near wireless/radio signals

Need help with setting up In-Home WiFi? Visit spectrum.net/homewifisupport